



Opening doors
for 75 years



MEET ME by Fermax – End User Set-up Guide

Step 1: Locate and download the MEET ME app from your smartphone's app store:

Fermax MeetMe

Fermax Electronica, S.A.U.

It is the call divert app for MEET video door entry system by FERMAX



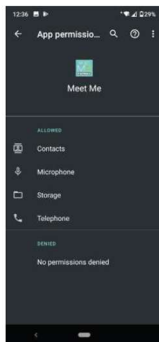
5.0★
91 reviews

10K+
Downloads

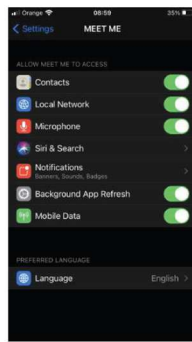
PEGI 3

Install

Step 2: Enable all notifications for the app:



Permissions requested
by Android



Permissions requested
by iOS

Step 3: Your log in credentials on the MEET ME app are displayed on your Fermax monitor:



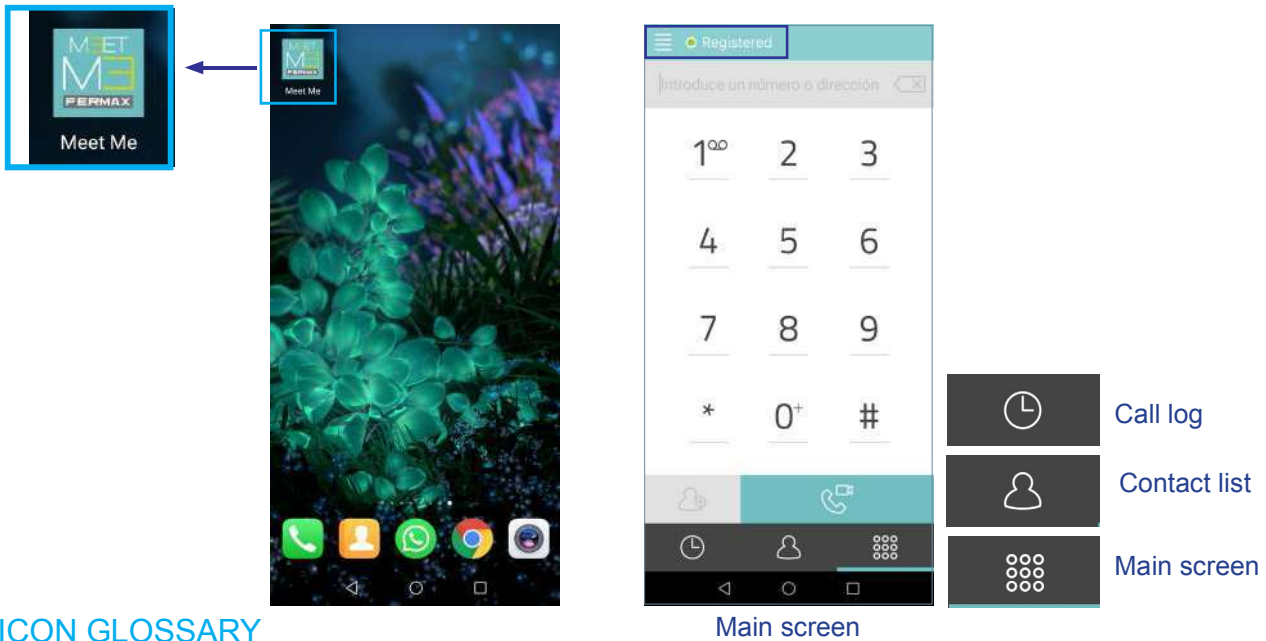
For example PANEL
label:
Username: 0065478
Password: CNM8HI2V



The MEET ME app is now ready to be used.

3. USING THE APP

Once registered, upon opening the APP, you will be taken to the main screen.



3.1 ICON GLOSSARY

Main Screen.

To answer/make a call slide (Android) or press the button (iOs).

To decline/end a call slide (Android) or press the (iOs) button.

Once the call is answered, the conversation is activated in both directions and in hands-free mode. On this screen, it will be possible to adjust the following settings:

Pressing this icon, MUTE ON / OFF.

Pressing this icon, HEADPHONES / HANDS-FREE.

Pressing this icon, DISCONNECT VIDEO PANEL in the direction "panel -> smartphone".

Pressing this icon, OPEN DOOR for the MAIN ACCESS

Call log.

Pressing this icon displays the ENTIRE record of missed, received and made calls.

Missed calls.

Incoming calls.

Made calls.

Pressing this icon displays ONLY the log of missed calls.

Contact list.

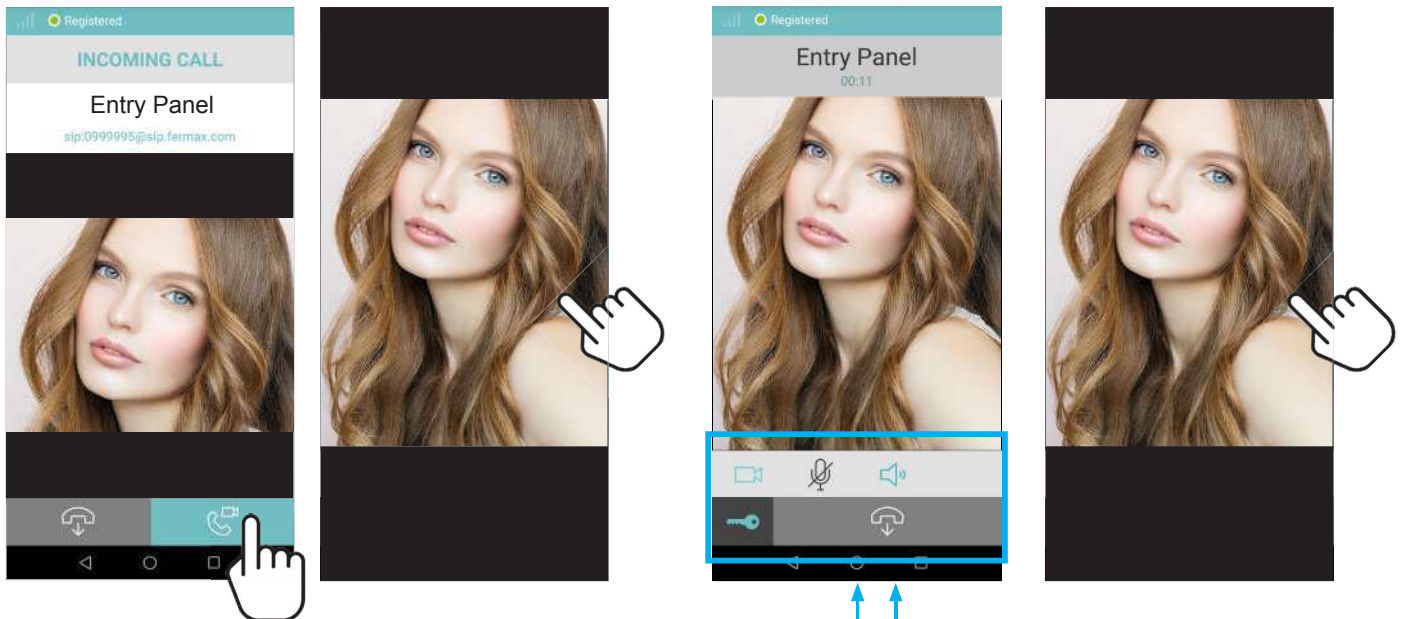
Press the icon to CREATE CONTACT.

3.2 CALL HANDLING

3.2.1 GENERAL

a) INCOMING CALLS.

Calls can be received with the APP in the background and with the mobile locked.



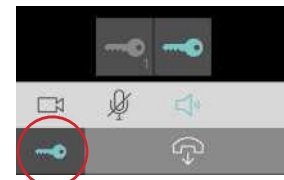
Press the button to accept incoming call.

When you click on the image, the icons appear momentarily.

Press the image to display the icons again.

Note:

- Push notifications only apply to IOS, while in Android the app opens directly on receipt of the call.
- On the video CALL screen you can open the portal from the app to your visit by pressing the KEY icon. If there is more than one access on your portal and you have activated the AUXILIARY RELAY option in Settings, you can select the desired access to open, either the main or the secondary (auxiliary relay). For more details, see page 6.



MISSED CALLS

For this, MEET ME has a PUSH notification service, which will also inform if there are missed calls.

Clicking on the missed call takes you to the "call log". See chapter 3.4 CALL LOG.

